

Fact Sheet

Leigh Creek Health Service

The way services are delivered at Leigh Creek Health Service is changing.

During this period of transition to a remote service clinic model of care, Country Health SA will continue to provide patients with safe care that meets the needs of the community.

This fact sheet provides information about how services will be delivered during the transition period.

How is health service delivery changing in Leigh Creek?

Country Health SA plans to implement a remote service clinic model of care in Leigh Creek in early 2017.

While arrangements are being made to agree on and implement the new service model, Leigh Creek Health Service will continue to provide Accident and Emergency and care for patients, 24 hours a day, seven days a week.

In addition to the nurse-led care provided at all times at the hospital, there will be a GP clinic held every Monday and on-call GP support at all other times via telephone for emergency presentations.

The Royal Flying Doctor Service, MedStar and SA Ambulance Service will continue to provide the same level of support to the local community, with MedStar continuing to provide transfers for people in need of complex care.

In addition, pharmacy services will still be available and the levels of community-based services, such as podiatry, physiotherapy and mental health services, will remain the same.

Why are these changes taking place?

The Leigh Creek community is in a period of transition and its population is changing too.

As a result of these changes, Country Health SA is re-evaluating how it delivers health services to make sure the right level of care is being delivered to meet the needs of the local community.

How will GP services be delivered in Leigh Creek in the interim?

Dr Clive Hume's practice will provide a weekly GP clinic at Leigh Creek Health Service from 1 January 2017. Appointments can be made by calling the Hospital on 8678 6022.

Will these changes meet the needs of our community?

On average, Leigh Creek Health Service treats fewer than one acute inpatient a day and fewer than one Accident and Emergency patient every two days.

The interim arrangements and the proposed remote service clinic model of care will ensure these patients continue to receive appropriate, high-quality and safe care in Leigh Creek.

During the transition period, care will be delivered by nurses on-site, with support available from an on-call GP via telephone.

The Royal Flying Doctor Service, MedStar and the SA Ambulance Service will continue to support the community as well.





Are there other Remote Service Clinic models of care in place in other centres in South Australia?

Remote service clinics currently operate in Maree, Marla, Andamooka and Oodnadatta.

Country Health SA is confident that the successful implementation of the model in these centres can be replicated in Leigh Creek to deliver similarly high standards of safe, quality health care.

How can I find out more?

Country Health SA will be providing regular updates throughout the transition period. It is working with the local Health Advisory Council and liaising with staff and members of the community.

An Open Day will be held at Leigh Creek Health Service in January 2017, where community members will be able to speak with senior Country Health SA staff about the proposed model of care and provide their feedback directly to them. Further information about the Open Day will be communicated to the local community once details of it are finalised.

For more information, visit www.sahealth.sa.gov.au/leighcreekhospital. You can also provide your feedback to the Director of Nursing via e-mail at ashley.parkinson@sa.gov.au or via the suggestion box at Leigh Creek Health Service.